

MyRCC is RCC's self-service student and faculty portal. This is where students can register for classes, see their schedule, make payments, access course materials, view grades, get an unofficial transcript and keep abreast of RCC's student events.

All student information is maintained in RCC's ERP system, Jenzabar, and made available through the MyRCC web portal. This system is the engine that drives all administrative processes for Admissions, Advising, Registration, Scheduling, Financial Aid, Finance, and eLearning. MyRCC provides a common platform for faculty, staff and student interaction and allows students to manage their academic information.

Overall MyRCC enables:

- Students to access their own data
- Faculty to connect with students
- Staff to maximize operational efficiency
- Links to:
 - RCC MyID
 - Microsoft Office 365 including email and MS 365 tool
 - RCC Library
 - Student Handbook
 - Textbook & Course Materials
 - RCC Main Site
 - Career Development
 - RLTAAC
 - [Emergency Notification System - GetRave](#)

To sign into MyRCC please click here: <https://myrcc.rcc.mass.edu>

New student's should have received a welcome letter with their login information.

There is a default password to be used the first time you log in to your student email account. If you have forgotten your username or password, please make sure to contact the Helpdesk.

To change your Password please use the Office365.com [password reset tool](#).

NOTE: If you don't know your security questions or didn't enter a phone number please contact the IT department via these methods:

Email: Helpdesk@rcc.mass.edu

Phone: 857-701-1555 or x1555

Website: helpdesk.rcc.mass.edu